

Date: Tuesday, 25th January 2022  
Our Ref: MB/SH FOI 5015

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**Re: Freedom of Information Request FOI 5015**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 06th January 2022.

Your request was as follows:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

1. Contract Type: Managed or Maintenance

The Walton Centre NHS Foundation Trust (WCFT) can confirm the contract type is managed.

2. Existing Supplier: Who is the current supplier?

The current supplier is North PB.

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.

£79,925

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Approximate number - 1514

5. Number of Sites: The number of sites, where equipment is supported by each contract.

WCFT can confirm equipment is supported in two buildings on one site.

6. Hardware Brand: What is the hardware brand of the LAN equipment?

I confirm that The Walton Centre NHS Foundation Trust holds the information you have requested. However, I am unable to provide you with that information as I consider that the following exemptions apply to it:

Section 31 (1a) - The prevention or detection of crime This information is exempt from disclosure under Section 31 (1a) of the Freedom of Information Act 2000 (FOIA). We consider that if the data you have requested were to be combined with other information which may be available in the public domain, there would likely to be an increased risk of a cyber-security attack upon the Trust. As part of the Critical National Infrastructure for the NHS, the Trust has a duty to protect the integrity of our systems. The disclosure of the information requested could expose weaknesses in our systems and lead to breaches, making the UK or its citizens, in this case our patients, more vulnerable to security threat.

Public Interest Test To use this exception we are required to undertake a public interest test. The matters which were considered in applying the public interest test are as follows:

Factors in favour of disclosure:

- Disclosure of the data supports the general public interest in the transparency, accountability and general understanding of the delivery of public services.

Factors in favour of withholding:

- Breaches in Trust security and is therefore a reasonable threat to the confidential patient data held on our systems.
- Temporary or long term lack of availability of IT systems
- Corruption/loss of patient data which would prevent or interrupt provision of patient care.

There is a strong public interest in protecting the confidentiality of patient data and of ensuring that healthcare services can be provided to the public without increasing the possibility of attack by hackers or malware, or of putting personal or other information held on these systems at risk of corruption or subject to illegal access. For these reasons, the Trust has decided that it is in the public interest to withhold this information at this time.

7. Contract Description: Please provide me with a brief description of the overall contract.

Contract Description - To provide a Managed Service solution for organisations looking to outsource specialist ICT support services to work in conjunction with their internal teams.

8. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.

WCFT can confirm the contract duration is 12 months.

9. Contract Expiry Date: When does the contract expire?

Contract Expiry Date: 03/02/22

10. Contract Review Date: When will the organisation be planning to review the contract?

WCFT can confirm the contract is currently under review.

11. Responsible Officer: Contact details including name, job title, contact number and email address?

Responsible Officer: Head of IM&T

The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to

staff using the address above or alternatively email [enquiries@thewaltoncentre.nhs.uk](mailto:enquiries@thewaltoncentre.nhs.uk) asking for your correspondence to be forwarded on.

I confirm that The Walton Centre NHS Foundation Trust (WCFT) holds the information you have requested. However, I am unable to provide you with that information as I consider that the following exemptions apply to it.

Section 21 - Information already reasonably accessible to you This information is exempt from disclosure under Section 21 of the Freedom of Information Act 2000 (FOIA), as it is already reasonably accessible to you. The information you have requested is published on The Walton Centre NHS Foundation Trust (WCFT) website - The Walton Centre NHS Foundation Trust Management Structure under related content at the bottom of the page. Please use the following link:

<https://www.thewaltoncentre.nhs.uk/about-us/corporate-and-governance.htm>

This exemption is not subject to the public interest test. This response therefore acts as a refusal notice under section 17 of the FOIA.

12. If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

1. Hardware Brand: What is the hardware brand of the LAN equipment? - Please see Question 6
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. - Please see Question 4
3. Number of Sites: Estimated/Actual number of sites the LAN covers. - Please see Question 5
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address? - Please see Question 11

13. If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.

7. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.
  8. Contract Expiry Date: When does the contract expire?
  9. Contract Review Date: When will the organisation be planning to review the contract?
  10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?
1. Existing Supplier: Who is the current supplier? - Please see Question 2
  2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. - Please see Question 4
  3. Number of Sites: Estimated/Actual number of sites the LAN covers. Please see question 5
  4. Contract Type: Managed, Maintenance, Installation, Software - Managed contract.
  5. Hardware Brand: What is the hardware brand of the LAN equipment? - Please see Question 6
  6. Contract Description: Please provide me with a brief description of the overall contract. - Please see Question 7
  7. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include. - Please see Question 8
  8. Contract Expiry Date: When does the contract expire?
  9. Contract Review Date: When will the organisation be planning to review the contract? - Please see Question 10
  10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address? - Please see Question 11

Please see our response above in [blue](#).

#### **Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5015 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**